



BROCHURE

The Company Overview

Tonrose was founded in 1966 by the Sheldon family, Chairman Terry Sheldon and his close knit team aim to keep hold of their original vision by supplying high quality products and service with a customer driven ethos.

Where the UK linen rental market is concerned we firmly believe Tonrose continues to lead and set standards that fully justifies our position at the forefront of the industry. Our entire linen collections have stood the test of time in many of the leading hotels and restaurants in the country.

We emphasise quality without compromise and are committed to maintaining and improving industrial standards and textile innovation, whilst keeping costs firmly under control.

We offer a complete range of compositions to include 100% combed cottons, cotton rich and 100% spun polyesters.

Tonrose is the UK's leading supplier of bed linen, towels, table linen, and ancillaries fulfilling the needs of a wide variety of businesses including Textile rental, Airlines (suppliers of British Airways), Restaurants, Hotels and Nursing Homes.



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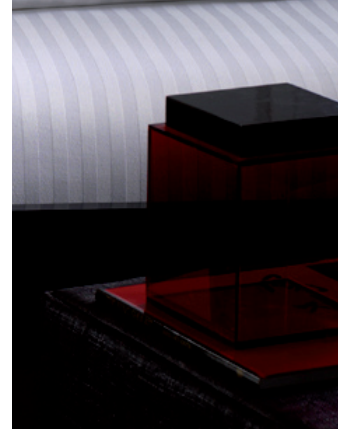


Table linen



Kudos Elite - Plain 100% Spun Polyester

Standard Colours

White, Ivory and Black
(available in all sizes including circulars)

*These colours are available in the following sizes
20x20", 35x35", 45x45", 52x52", 52x70",
52x90", 63x63", 70x70", 70x108", 70x144",
90x90".*

*Circulars also available in the following size
88", 108", 118", 130"*

New Colours

Buttermilk, Beige, Gold, Burgundy,
Royal Blue, Red, Mocha/Chocolate,
Forest Green and Navy.

*These colours are available in the following sizes
20x20", 35x35", 45x45", 52x52", 52x70", 70x70"*



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Table linen



Kudos Classic Ivyleaf 100% Spun Polyester

Standard Colours

White, Ivory, Cream, Gold, Pale Green, Forest Green, Pale Blue, Dark Blue, Burgundy and Black.

*These colours are available in the following sizes
20x20", 35x35", 45x45", 52x52", 52x70",
52x90", 63x63", 70x70", 70x108", 70x144",
90x90".*

*Circulars also available in the following size
88", 108", 118", 130"*

'The Elite and Classic polyester collections have been designed for elegance and refinement. Their properties are many, shrinkage is minimal, the unique yarns inhibit pilling and they possess both excellent colour retention and soil release properties. Our polyester linens will maintain a cotton-like feel throughout it's life span.'

Going forward we will only be producing this range in White, Ivory and Black. Other colours will be subject to availability.



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Table linen



Satin Band 100% Cotton

Colour Available

White

Available in standard and superior quality (combed 2 fold yarns)

Mercerised Finish

Available in the following sizes

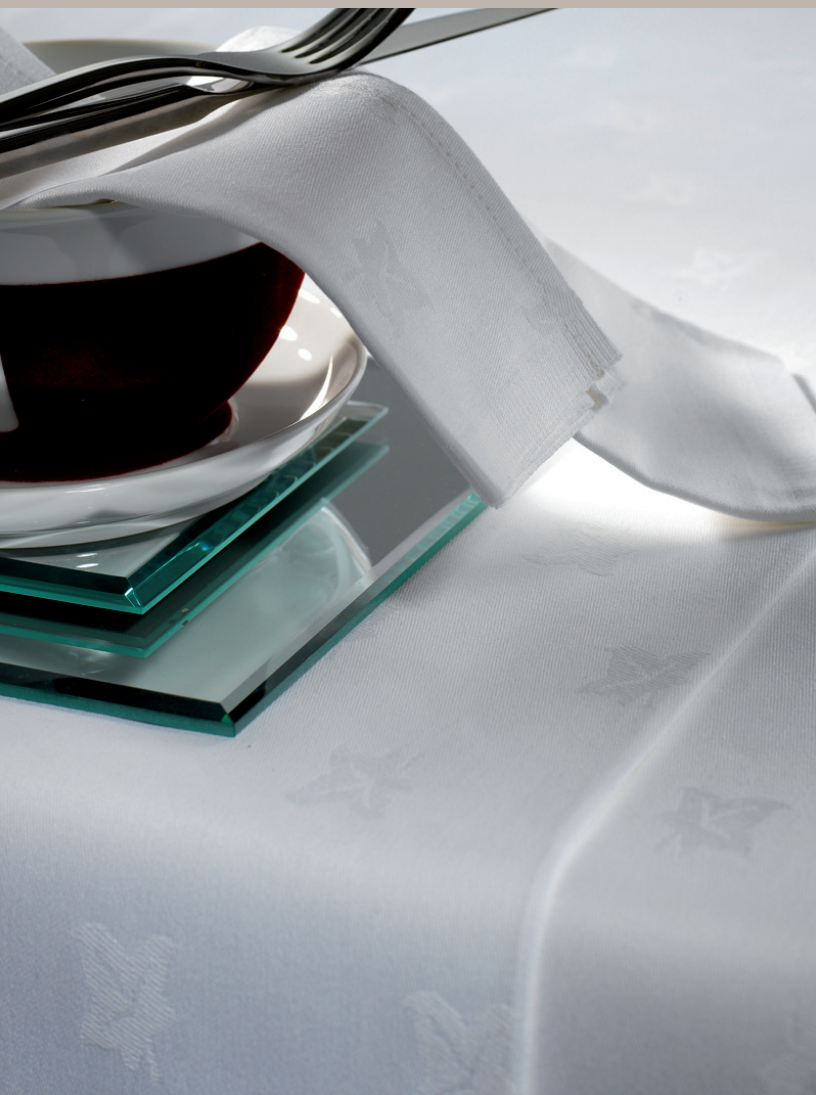
*22x22", 35x35", 45x45", 54x54", 54x70",
54x90", 63x63", 70x70", 70x108", 70x144",
90x90".*



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All textile goods, especially cotton are prone to some shrinkage on washing. Always follow the wash care instructions, available on request.

Table linen



Medway - All over ivyleaf 100% Cotton

Colour Available

White

Mercerised Finish

Available in the following sizes

22x22", 35x35", 45x45", 54x54", 54x70",
54x90", 63x63", 70x70", 70x108", 70x144",
90x90".

Luxury bordered ivyleaf 100% Cotton

Colour Available

White

Combed 2 fold yarns

Mercerised Finish

Available in the following sizes

22x22", 35x35", 45x45", 54x54", 54x70",
54x90", 63x63", 70x70", 70x108", 70x144",
90x90".



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Bed linen



Ultima Bed linen

Colour Available

White

Ultima is our new brand of bed linen with minimal shrinkage and exceptional durability.

Our Ultima range includes:

- Cotton Rich Sheets & Pillowcases
 - Ultima Percale Sheets & Pillowcases
 - Plain White Duvet Covers*
 - 1" Satin Stripe Duvet Covers
- *reversible

Sheets available with coloured selvedge for identification.



Sheets & Pillowcases 100% Cotton

Colour Available

White

Sheets available with coloured selvedge for identification.

Bed linen



Duvets & Pillows

Tonrose are able to supply pillows and duvets with the following fillings:

- Hollow fibre
- Bi Component Conjugate (Bounce Back)
- Microfibre
- Feather and down

Various weights and togs are available, please contact our sales team for further information.



Mattress Protectors, Toppers & Revivers

- Fitted sheet style mattress protector
- Hollow fibre mattress toppers with elastic straps
- Ultima pure comfort mattress reviver

All available in single, double, king and super king.

Bath & Kitchen linen



Towels 100% Cotton

Colour Available White

The Tonrose range includes standard 100% cotton for the cost conscious and Ultima premium towels.

Both ranges include 450gsm and 500gsm. The premium range also comes in a luxurious 600gsm cotton.

The Ultima towel is designed to reduce drying time and increase durability.

Bath mats & Bath robes 100% Cotton

Colour Available White

100% cotton bath mats 750gsm with picture frame or Greek Key design and 850gsm Diamond Weave.

100% cotton robes
We carry towelling, super soft velour and light weight waffle designs.



Our kitchen linen range includes glass, kitchen, waiters, oven and wonderdry cloths.

Customer Service

Everything revolves around service. The special relationship we feel we have with our customers does not end with the sale and delivery of goods. Here at Tonrose we work single mindedly towards providing our customers, with the ultimate in after sales service. Tonrose can help with any technical support with the products.

Environmental and Ethical Policy

Tonrose is committed to minimizing adverse effects on the environment whilst maintaining the high standards necessary to meet the needs of our customers, we recognise the importance of environmental procedures and we comply with environmental regulations, legislation and approved code of practice relating to our business. We also stringently follow the Ethical Trading Incentive Code of practice and implement this with regard to our global sourcing policies.

Service and Distribution

Our extensive 61,000 sq ft distribution centre enables us to fulfil customer orders from stock and respond to urgent requirements within 24 hours.

We hold a stock profile in excess of £2.5 million controlled by a bespoke computerised management system.

Our own transportation gives additional flexibility to make our delivery record one of the strongest aspects of the Tonrose service.



Ordering, Delivery & Product Information

Payment Methods - We accept the usual methods of payment including all major credit cards. Pro-forma accounts are strictly nett cash/cheque against pro-forma invoice. All cheques must be cleared through our bank before orders can be processed.

Carriage - All prices quoted are based on ex-warehouse. All orders to the UK mainland over £350 are delivered free. Orders under £350 will incur a £15.00 carriage charge. Please contact our sales team for carriage charges outside the UK mainland.

Delivery - Delivery is based on a standard 2-3 day service. Next day and other special delivery services are available. Our sales team will be pleased to advise these charges.

Shortages - In the unlikely event of shortages in your delivery, please notify us within 3 days of receipt of your goods. Failure to do so means we cannot accept responsibility

Returns - We are happy to accept returned, unused and unmarked goods that are standard stock as detailed in our

current range. Please contact our sales team before returning any stock. Please note 15% handling charge will be made.

Samples - We are pleased to supply samples which will be charged for when despatched

Specifications - Product specifications and prices are correct at the time of print. We may need to change the specification and pricing from time-to-time without notice. However, we will always strive to ensure the new specification is as good as or better

Sizes - All sizes detailed are approximate. All goods are produced to a specification which includes a tolerance for manufacture. Details are available upon request.

Shrinkage - All textile goods, especially cotton and polycotton, are prone to some shrinkage on washing. Always follow the wash care instructions, available on request.



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